

Driver Handbook

including equipment handling in combined transport



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AUSTRIA

Dear Driver,

You are our representative!

You contribute significantly to the impression that our customers receive of our service quality. Only with your help are we able to satisfy our customers, thereby ensuring long term work for you and us. Please be friendly, make sure that you have a clean appearance and behave in a conscientious manner.

In this **new edition of our Driver Handbook** you will find a summary about all of the essential service requirements of our customers as well as the work instructions from LKW WALTER. Further instructions regarding the execution of the transport will be detailed in the transport order itself.

Please read our Driver Handbook thoroughly, keep it with you in your cab at all times and follow the instructions. Should there be any points within the Driver Handbook that are unclear then please contact us.

We thank you for your cooperation and look forward to a healthy working relationship.

The LKW WALTER Team wishes you a safe journey.



For further inquiries relating to the Driver Handbook or to transport orders contact one of our transport managers who will be pleased to assist at any time. You will find the name and extension number of your relevant transport manager on each transport order.

Imprint:



The LKW WALTER Driver Handbook is based on the "Behaviour Based Safety" guidelines for the safe driving, loading and unloading of HGVs – published by ECTA, EPCA and CEFIC – and the Responsible Care Core Principles of the ECTA.

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